

MASTER COOLING AND HEATING SYSTEMS, INC.
We are assuming under special conditions your home heating and cooling systems. We know it from inside and out!

EXTENDED WARRANTY

Requires 2 Preventative Maintenance (PM) Per Year Cooling PM included in contract.

Heating PM \$85 per zone, \$50 each additional zone.

Covers all parts included in plan* and labor (excluded part no labor charge, pay for parts only) with

24 HOUR HEAT EMERGENCY SERVICE

Contract is transferable by original customer.

Master Cooling and Heating Systems, Inc. adds additional labor and parts coverage to the existing factory warranty coverage of Master Cooling installed air conditioning and heating systems. Master Cooling and Heating Systems, Inc. protects you against any unexpected repair or part replacement costs after 1st year guarantee. Our Preventative Maintenance Warranty Plan will insure long term operation of your system. PM is necessary to insure that your system operates properly. During a Preventative Maintenance (PM) appointment, our qualified technicians will determine if parts are worn to a point where replacement is necessary. **You will be required to replace that part.** Should you decide not to accept the technicians recommendation, it will be documented in our database. When a failure occurs because of worn parts, you will be charged our hourly rate of \$200, plus \$125 each additional hour, plus parts and tax.

MASTER COOLING AND HEATING SYSTEMS, INC.
EXTENDED SERVICE PLAN

- No charges for labor or part included in plan. (see included parts) Subject to contract price options.
- Protection for up to 10 years (12.0/13.0 S.E.E.R. equipment)
- Genuine Master Cooling and Heating Systems, Inc. manufacturer's Authorized Parts
- Transferable to the new homeowner with the sale of the home
- Compressor Warranty: 5/10 year on 12/13 S.E.E.R. from date of original owners closing. (depending on manufacturer's brand).

MAINTENANCE INCLUDED:

- Check for Carbon Monoxide
- Check Condenser Coils
- Blower Compartment
- Blower Controls
- Blower Motor Belts and Brackets
- Blower Motor Intakes
- Burner Chamber
- Chimney Connections
- Compressor
- Compressor Contactor

- Condenser Motors
- Condensate Pump
- Door Switch
- Evaporator Coil
- Fan Blades
- Freon Caps
- Gas Control Module Relays
- High Limit Control
- Inducer Motor
- Leak Lock Caps & Valves
- Roll Out Switches
- Surface Ignitor
- Thermostat

PREVENTATIVE MAINTENANCE

It is the Homeowner's responsibility to replace disposable filters **4 times annually**. You will be charged our hourly rate for repairs resulting from dirty filters. Homeowners with Electrostatic Filters are required to clean and wash the filters quarterly for the system to operate properly. It is also the Homeowner's responsibility to keep clean all landscaping from the Condensing Unit (outdoor unit) for it to operate properly and effectively and provide good access for service. Access for service must also be provided at the Air Handler or Furnace. Never keep flammable paints and/or thinner near your system.

Thermostat batteries are the responsibility of the homeowner. Check batteries and switches prior to placing a service call. You will be charged \$200 per hour for the call.

Extras: Service / Labor Only Parts Additional

- Air Cleaner: \$35.00 ea. per year
- Humidifier Labor Only: \$40.00 ea. per year
- Humidifier Pads/Spray Nozzles: \$25.00 ea. per year

INCLUDED IN PLAN:

(Gas Heating and Electric Cooling System Only)

- Labor/Service
- Air Balancing
- Canvas Connections
- Charging Ports
- Coating/Painting
- Compressor (under Manufacturer's Warranty**)
- Condenser Pads
- Disconnect Switches
- Fan Belts
- Fan Blade
- Freon (2 LB. limit for term of contract)
- Condensate Piping
- Humidistat (labor)
- Ignition Orifice Ports
- Internal Control Wiring
- Leader Pipes and Covering
- Manual Dampers (Automatic dampers not included)
- Panels/Cover (when available)
- Shaft Bearings
- Thermostats (LIPA and digital stats not included)
- Time Delay Relays
- Visible Low Voltage Wiring Defects

**Items will be excluded if you did not have Preventative Maintenance. Excludes damage from freeze ups.*

TERMS

Clause a) Transfer must be made by current home owner and prepaid in full.

Clause b) If cancellation of contract by homeowner, contract will be prorated at our regular per hour rate for work already provided during the term of the contract plus parts, and balance will be returned to you.

Clause c) To cancel contract, clause (b) will be applied. To cancel the contract, a 30-day written notice is required. You agree that if you choose to cancel the contract, that said contract will stay

in force and be charged to you until clause (b) is agreed upon in writing and approved by Master Cooling and Heating Systems, Inc. Process will not exceed 30 days after receipt of cancel notice.

Clause d) **EPA regulations require refrigerant (Freon) be reclaimed for recycling to protect the ozone layer. A charge of \$250 plus a filter dryer (\$85) will be charged per system or compressor plus freon. (All prices subject to change).

Clause e) Master Cooling and Heating Systems, Inc. reserves the right to cancel this contract for the following reasons: non-payment of due invoices, not keeping appointments made, misuse and neglect of HVAC system. All lien rights are reserved by Master Cooling and Heating Systems, Inc. The Master Cooling and Heating Systems, Inc. Plan does not cover failure due to neglect, improper use of filters, acts of God or other natural disasters, theft or abuse.

Master Cooling and Heating Systems, Inc. is not the manufacturer. Some additional manufacturer's warranty may apply.

Exclusions of Plan:

- | | |
|---|---|
| Boilers | Freon Leaks |
| Chimney | Fresh Air Exchangers |
| Circuit Breakers | Gas Chamber |
| Compressor Contactor | Gas Valve |
| Compressor Hard Start Kit | Gas/Water/Piping |
| Compressor Out of Warranty | Geothermal Systems |
| Condenser Coils | High Limit Control |
| Condensate (Drains) Pans | Hot Surface Ignitor |
| Condenser Motor | Hot Water Coils/ Pipe |
| Condenser Fan Blade | Humidifier Solenoid |
| Condensate Pump (2 years and older) | Humidifier Pad |
| Control Transformer | Inducer Motor |
| Dehumidifiers | Ignition Controls |
| Duct Cleaning | Logic Board |
| Electrostatic Filter | Power Wiring |
| Evaporator Coils | Pressure Switches |
| Evaporator Motor | Roll Out Switches |
| Exhaust/Booster Fans | Sheetrock Repairs |
| Fan Motors | Thermostat Batteries |
| Fan Motor Capacitor Single | Water Conditioner |
| Fan Motor Capacitor Dual (compressor/fan) | Zone Modules |
| Flame Sensor | Zone Valves/Dampers |
| Freon Filter Dryer | Fire/Misuse/Abuse |
| | Damage from Acts of God/Floods/Freeze-ups |

REFRIGERANT LEAKS AS PER EPA REQUIREMENTS

Repairs of undetectable leaks will be performed on a time and material basis. Hourly rate of \$200 for the first hour, plus parts, \$125 each additional hour or part thereof. Repair requires isolation of components for an extended period of time. Call for an estimate.

MINOR DETECTABLE LEAKS. Repaired under contract. No charge for labor. Freon at \$50 per pound, plus taxes.

Cancellation of an appointment must be done 24 hours in advance, or a cancellation charge of \$65 will be incurred. Appointments not kept by customer will be charged to your account for the first hour rate of \$200.

Service performed by anyone other than Master Cooling and Heating Systems, Inc. will void the contract with no refund.

EQUIPMENT:

Condenser Model: _____

Serial #: _____ Zone: _____

Condenser Model: _____

Serial #: _____ Zone: _____

Condenser Model: _____

Serial #: _____ Zone: _____

Air Handler Model: _____

Serial #: _____ Zone: _____

Air Handler Model: _____

Serial #: _____ Zone: _____

Air Handler Model: _____

Serial #: _____ Zone: _____

Coil: _____

Serial #: _____ Zone: _____

Coil: _____

Serial #: _____ Zone: _____

Coil: _____

Serial #: _____ Zone: _____

MASTER COOLING AND HEATING SYSTEMS, INC.

PO Box 446, Northport, NY 11768

631-651-2917 • 631-467-5599

Fax 631-651-8603

CONTRACT #

3 Years, parts & labor \$699.00 + tax, per zone
5 Years, parts & labor \$899.00 + tax, per zone
6 Years, parts & labor \$999.00 + tax, per zone

ZONES 1 2 3 4

Customer _____

Account Number _____

Address _____

City _____

State _____ Zip _____

E-mail _____

Phone (H) _____

(C) _____

(W) _____

TERMS:

- Company reserves all lien rights

START DATE / /

EXPIRATION DATE / /

CONTRACT APPROVAL: _____

DATE: _____

CONTRACT ACCEPTANCE

Print Name: _____

Sign Name: _____

Date: _____

Return signed copy to our office.

Master Cooling and Heating Systems, Inc.

Premium service charge after 4:00 pm and week-ends. \$40 per hour or any part thereof.

Contract as of August 31, 2011



MASTER

Cooling and Heating Systems, Inc.

PO Box 446, Northport, NY 11768

631-651-2917

631-467-5599

www.mastercoolingcorp.com

Licensed in Suffolk and Nassau Counties

Credit Cards Accepted

